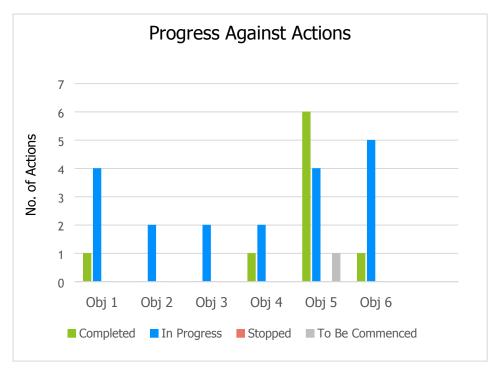
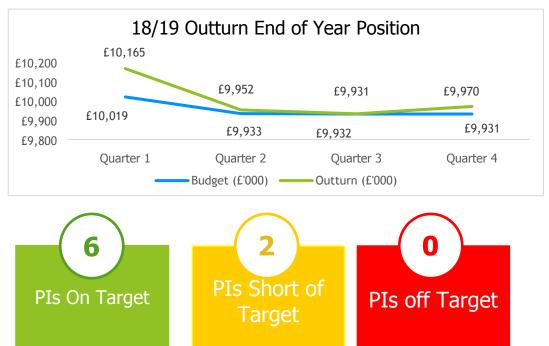
Regeneration, Investment & Housing End of Year Review 2018/19





Executive Summary

The Regeneration, Investment and Housing (RIH) service aims to create and support safe and sustainable communities in which to live, visit and work. This is achieved through:

- Providing and monitoring a robust economic growth plan and City Centre Master Plan
- Effectively supporting existing businesses and securing inward investment
- Securing investment to improve the physical environment of the City
- Ensuring the availability of good quality housing and a fair and safe living environment
- Supporting people into training and employment; nurturing opportunities for learning and development
- Managing and maintaining council buildings including schools
- Protecting and promoting our heritage

This has been an exciting year for Regeneration Investment and Housing with a real emphasis placed on key areas, looking to drive forward the ambitions around the City Centre and a new City Centre Masterplan, Phase 1 agreement of a 12 million pound package for the Newport Transporter Bridge, the development of the Neighbourhood Hubs model and the successful remodelling of the Information Station to allow for the National Software Academy.

Regeneration, Investment & Housing End of Year Review 2018/19

Executive Summary – Continued

With 2018/19 being such a busy year it is fantastic to see that no Performance Indicators are off target and that RIH has lived within its means in relation to the yearly budget.

Regeneration of the City remains a key focus with the Council looking at the next phase of the regeneration across the city. This year will see the implementation of key regeneration projects including the Market Arcade, HLF scheme, the opening of the first Welsh Convention Centre at the Celtic Manor Resort alongside the 4 star Mercure Hotel in Chartist Tower. Regeneration is however, not purely focused on physical projects and it is vital that the service maintains a focus on projects that directly improve people's lives; the wider economic development activities that support businesses and assist unemployed individuals into training or work are key components in the economic growth of the City.

Economic regeneration also needs to be supported by the provision of good quality housing, including housing that is both affordable and accessible to households across Newport. The VVP / TRI scheme has delivered a significant amount of housing investment through the creation of residential units above commercial premises and in former vacant properties. Through all aspects of the delivery of those VVP schemes, job creation and training has been maximised though the Council's Work Based Learning Academy.

Following the alignment of Communities First, Families First and Flying Start within Welsh Governments Flexible Funding, the Community Regeneration team have piloted the new, joint outcome framework. For the first time, this has brought together the combined outcomes of each community based prevention and engagement service to address poverty in a holistic way.

The Development Services team has continued to oversee development management and planning policy whilst effectively adapting to and implementing changes being introduced by new legislation. The building control team has maximised activity and build upon previous successes. The service will continue to monitor Norse joint venture, ensuring the identified profit share is maximised and that services across the council are effectively supported in their assets and estates matters.

The Housing service will continue to develop new strategic, affordable housing schemes in partnership with our Registered Social Landlord (RSL) partners, and also ensure that the legislative requirements imposed by the Housing Wales Act 2014 are implemented effectively. The opportunities RIH services provide have a positive impact on residents and their quality of life. The range and quality of these opportunities can influence where people choose to live, how they feel about their city and how Newport is portrayed to the outside world. The diverse but complimentary activities undertaken across Regeneration, Investment and Housing could not be delivered effectively without robust working relationships with our partners. Our partnership networks are extensive ranging from private sector, public sector organisations such as health to voluntary and community based organisations.

Regeneration, Investment & Housing Analysis of Performance

Objective	1		Encourage and support continued economic growth will development and regeneration in the City Centre.			e.		
Description Corporate Plan Objective			This objective aligns closely with the Corporate Plan, Improvement Plan and Economic Growth Strategy for Newport by making Newport an area of 'visible change, with high aspirations, high achievement and shared prosperity'. This objective also contributes towards all four of the council's wellbeing objectives, which contribute to the well-being goals for Wales of A Prosperous Wales, A Resilient Wales and a Wales of Cohesive Communities. This objective also underpins 3 of the councils corporate plan areas for action; a thriving city, aspirational people and resilient communities. Well-being Objective 2 – To Promote economic growth and regeneration whilst protecting the environment					
Mid Voor	Astion Chatus		Thriving City / Aspira				0/5 To be command	
	Action Status ar Action Status		0/5 - Complete 1/5 - Complete		Progress Progress	0/5 - Stopped	0/5 – To be commenced 0/5 – To be commenced	
Action Number	Action	Mid-Year Position	End of Year Status (Complete / In Progress / On Hold)	Start Date	Anticipated Completion Date			
1.01	Adopt a refreshed City Centre Master Plan and secure funding from the Targeted Regeneration Investment (TRI) Fund for priority schemes.	In Progress	Complete	01/04/2018	31/03/2019	2019 following the exten from the Council's Citizer vision which meets the rand visitors. Following the developing area based viand the Riverside in 2019. In terms of project delivations were key projects sure redevelopment of Chartiopened in 2019 and described in 2019 and described in 2019 and described in Street into 'Grade A' of schemes will provide new visitors into the City Cent Welsh Government TRI If the City and will be used Market Arcade and the	very within Newport, 2018/19 has seen uch as the four star Mecure Hotel st Tower which is still scheduled to be evelopment of the IAC Building on Mill office accommodation. Both of these w opportunities to attract businesses and cre. Funding of £1.6M has been awarded for to develop the internal refurbishment of the Neighbourhood Hub in Ringland. E0.9M TRI Thematic funding to improve	
1.02	Secure HLF Stage 2 funding for Market Arcade.	In Progress	In Progress	01/04/2018	31/03/2022	The Council has received Market Arcade. We ha Fund (HLF) and we will b	d a £4M loan for the development of the two been awarded the Heritage Lottery be proceeding at risk.	
1.03	Encourage inward investment and	In Progress	In Progress	01/04/2018	31/03/2022		£60k in Business Development Fund to esses. Some of the examples where we	

Objective	1	Encourage and support continued economic growth within the City, with particular focus on sustainable development and regeneration in the City Centre.							
Description Corporate Plan Objective			This objective aligns closely with the Corporate Plan, Improvement Plan and Economic Growth Strategy for Newport by making Newport an area of 'visible change, with high aspirations, high achievement and shared prosperity'. This objective also contributes towards all four of the council's wellbeing objectives, which contribute to the well-being goals for Wales of A Prosperous Wales, A Resilient Wales and a Wales of Cohesive Communities. This objective also underpins 3 of the councils corporate plan areas for action; a thriving city, aspirational people and resilient communities. Well-being Objective 2 – To Promote economic growth and regeneration whilst protecting the environment						
Mid Voor	Action Status		Thriving City /Aspira				O/F To be commenced		
	ar Action Status		0/5 - Complete 1/5 - Complete		Progress Progress	0/5 - Stopped 0/5 - Stopped	0/5 – To be commenced 0/5 – To be commenced		
Action Number	Action	Mid-Year Position	End of Year Status (Complete / In Progress / On Hold)	Start Date	Anticipated Completion Date				
	support growth of new and existing businesses within the City and as part of a Regional Business Support partnership.					Coffee, Bubble Trouble ar whom have opened the premises. The Council has also been Network (NEN) which brother the business community public sector partners to targeted in the right area Audit Office review of the Cobjective of economic	nesses in 2018/19 included Quarters and the Jewellery Repair Workshop, all of neir businesses in previously vacant en involved with the Newport Economic ings together experienced members of with Newport City Council and other or ensure investment opportunities are so. This was acknowledged in the Wales the Council's delivery of the Well-being growth as a good example for g partners in this area of work.		
1.04	Ensure an adequate supply of employment and housing land.	In Progress	In Progress	01/04/2018	31/03/2022	Newport has a confirmed of only seven Authorities supply. This demonstra	5.6 year housing land supply and is one in Wales with a 5 year housing land lates that the Local Development Planing term requirements of the City by		
1.05	Develop a Strategic Development Plan for the Cardiff Capital Region (Growing the economy as part of the region).	In Progress	In Progress	01/04/2018	31/03/2022	Progress is being made Board where a draft prop (SDP) has been presente	as part of the Cardiff Capital Region losal for the Strategic Development Planed to the Board. We are now in the ck provided to develop the SDP further		

Objective	2		Regeneration Inves	stment & Hou	ısina will make	Newport a 'Thriving City'			
Description			Regeneration Investm better jobs and raise	Regeneration, Investment & Housing will make Newport a 'Thriving City'. Regeneration Investment and Housing will deliver a range of projects that drive up inward investment, deliver new and better jobs and raise the output of the local economy while delivering against the seven themes of the Well-being of Future Generations (Wales) Act 2015.					
Corporate Plan Objective						growth and regeneration v	vhilst protecting the		
	Action Status		0/2 - Complete		n Progress	0/2 - Stopped	0/2 – To be commenced		
End of Ye	ear Action Status		0/2 - Complete	2/2 – I	n Progress	0/2 - Stopped	0/2 - To be commenced		
Action Number	Action	Mid-Year Position	End of Year Status (Complete / In Progress / On Hold)	Start Date	Anticipated Completion Date	End of	f Year Update		
2.01	Successful Heritage Lottery Bid will deliver a new visitor centre, improved onsite interpretation and much needed repairs and restoration work to the structure. The grant project will also enable an enlarged workforce designed to encourage participation, volunteering and community involvement Applications made to independent grant giving bodies and trust to secure the necessary matched funding for the project. A alternative strategy for seeking funds from HLF Wales on a	In Progress	In Progress	01/04/2018	31/03/2020	new Visitor Centre at the T Project coordinator to ove Lottery Funded bids. This a Contractors alongside an Act As part of the Lottery Fund launched a crowdfunding ca development phase. This group and are continuous ongoing activities at the brid centre. We have been involved wit Government for £1.5 million	was being made in the delivery of a fransporter Bridge. We appointed a brsee the delivery of the Heritage also saw the appointment of Capital ivity Planning team. Using received, Friends of the Bridge impaign to raise £10k to support the was subsequently achieved by the say raising money to support the dge and support the delivery of the buth ongoing negotiations with Welsh imatched funding through a tourism to take us through to the next stage		

Objective	2		Regeneration, Inves	stment & Hou	sing will make	Newport a 'Thriving City'.			
Description			Regeneration Investment and Housing will deliver a range of projects that drive up inward investment, deliver new and better jobs and raise the output of the local economy while delivering against the seven themes of the Well- being of Future Generations (Wales) Act 2015.						
Corporate Plan Objective			Well-being Objectiv environment. Thriving City						
Mid-Year	Action Status		0/2 - Complete	2/2 – Ir	Progress	0/2 - Stopped	0/2 – To be commenced		
End of Yea	ar Action Status		0/2 - Complete	2/2 – Iı	n Progress	0/2 - Stopped	0/2 – To be commenced		
Action Number	Action	Mid-Year Position	End of Year Status (Complete / In Progress / On Hold)	Start Date Anticipated Completion Date		End of Year Update			
	staged basis will be adopted if the initial grant application is unsuccessful								
2.02	Embedding the Welsh language in all our activities.	In Progress	In Progress	01/04/2018	31/03/2020	complying with the Standar number of key areas of protocols. As part of the N have been working with the ensure that we meet the re	y monitoring our commitments to rds with improvements made to a the website and public meetings eighbourhood Hub development we Council's Welsh Language Officer to quired standards for the Hub. This 9/20 as part of our commitment to		

Objective	e 3		Develop a collabora	tive approach	n to modernise	service delivery to residen	ts across the city.
Regeneration Investment & Housing will change the way that so communities while controlling their overall cost, this includes the controlling their overall cost, in a modern, inviting environment whe lives. This objective underprises the delivery of the corporate plans areas for council's wellbeing objectives to Improve skills, educational outcomes to controlling their overall cost, in a modern, inviting environment whe lives. It is also one of the objectives in the Regeneration Investment and Neighbourhood hubs are now the vision of Community Regeneration of existing their overall cost, and the controlling their overall cost, and the controlling their overall cost, and the controlling their overall cost, and the cost of the cost of t						ncludes the creation of neighborinonment which works for cities plans areas for action, in particular plans are action, in particular plans areas for action, in particular plan	ourhood hubs which bring together a lizens and helps them improves their cicular 'A modernised council' and the nent opportunities, Build cohesive & te strategy. It is vision will complement the delivery
Mid-Vear	Action Status		Modernised Council 0/2 - Complete		n Progress	0/2 - Stopped	0/2 – To be commenced
	ear Action Status		0/2 - Complete		n Progress	0/2 - Stopped	0/2 – To be commenced
3.01	Provide branch Libraries as part of the Neighbourhood hub project. Establish a Neighbourhood hub at Ringland as a pilot. Deliver MALD Libraries development grant. To develop a programme of hub development.	In Progress	In Progress	01/04/2018	31/10/2019	The design and plans for the Work began on site in Februill be approximately Sepsecured for the work from Flaggrand Museum and Lib approximately £1m in grants started with the Hub manage explain the allocation of redeveloped and working grofinance structures, IT infrastructures, IT infrastructures,	the new build have been approved. Further 2019. Completion date on site of tember 2019. Grants have been ying Start capital programme, TRI at oraries development fund, totalling is. The restructure of the teams has opers being appointed. A rationale to resources to areas has also been out top design the staff structures, ructure and buildings have also been the full structure is anticipated to be
3.02	Creation of new staffing structure Creation of a monitoring tool to support the integration of services in neighbourhood hubs. Selecting relevant outcomes. Creation of well-resourced facilities.	In Progress	In Progress	01/04/2018	30/09/2019	The restructure of the teams has started with the Hub ma being appointed. A rationale to explain the allocat resources to areas has also been developed and working top design the staff structures, finance structure infrastructure and buildings have also been se	

Objective	4		Flexible Fund: Changing the way in which a number of grants are delivered to streamline services and deliver better outcomes for residents and the city.					
Description	on		services are aligned and Resilient communities ar	The Flexible Fund supports the delivery of Neighbourhood Hubs ensuring more services are delivered through this vehicle, services are aligned and integrated. This approach supports the corporate plans areas for action, A modernised council, Resilient communities and the council's wellbeing objectives to Improve skills, educational outcomes & employment opportunities, Build cohesive & sustainable communities.				
Corporate	Plan Objective		Well-being Objective 1 – To improve skills, education and employment opportunities Well-being Objective 3 – To enable people to be healthy, independent and resilient Well-being Objective 4 – To build cohesive and sustainable communities Modernised Council Resilient Communities					
Mid-Year Action Status			0/3 - Complete		3/3 - in Progress 0/3 - Stopped 0/3 - To be comi			
End of Ye	ar Action Status		1/3 - Complete	2/3 – ir	Progress	0/3 - Stopped 0/3 - To be commend		
Action		Mid-Year	End of Year Status		Anticipated			
Number	Action	Position	(Complete / In Progress / On Hold)	Start Date	Completion Date	End of	Year Update	
	Action Review 0-12 months.			Start Date 01/04/2018	Completion	The review has been comple the integration, commissionir	ted and recommendations regarding ng, management and next steps are ntation of these findings will be	
Number		Position	Progress / On Hold)		Completion Date	The review has been comple the integration, commissionir being considered. Impleme implemented from July 2019. The review was not complemented from July 2019.	ted and recommendations regarding ng, management and next steps are ntation of these findings will be	

Objective	e 5		Enhance community	Enhance community wellbeing through improved housing offer.						
Descripti	on e Plan Objective		fulfilled lives, promoting in Newport are safe ar wellbeing objectives; Bu The corporate plan action in four years, 5,000 to be	better knowle nd healthy, with uild cohesive are on area of Res be empty home 3 – To enable ild cohesive a	dge and undersith easy access and sustainable communities returned to use e people to be	tanding of housing options ar to quality green space. Thi ommunities; Enable people to es Welsh Government's targe e. healthy, independent and	allow people to live independent and and services and ensuring that homes sobjective relates to: The councils be healthy, independent & resilient; to deliver 20,000 affordable homes resilient			
Mid-Year	Action Status		3/11 - Complete	6/11 – i	n Progress	0/11 - Stopped	2/11 - To be commenced			
End of Ye	ear Action Status		6/11 - Complete	4/11 – i	n Progress	0/11 - Stopped	1/11 – To be commenced			
Action Number	Action	Mid-Year Position	End of Year Status (Complete / In Progress / On Hold)	Start Date	Anticipated Completion Date	End of Year Update				
5.01	Publish an up to date assessment of the housing market in Newport across all tenures (the Local Housing Market Assessment).	Complete	Complete	01/04/2018	30/09/2018	Welsh Government guida submitted to Welsh Government The Local Housing Market pattern of housing need like	en undertaken in accordance with nce. The assessment has been ment for review and completed. It Assessment is a forecast of the ely to arise over the next 5 years, in on of long-term housing objectives.			
5.02	Publish a new Local Housing Strategy and action plan 2018-2022.	In Progress	In Progress	01/04/2018	31/03/2020	Partner agencies and the public are involved in identifying strategic housing priorities: Citizens' Panel consultation resultaive now been received and are being reviewed				
5.03	Review housing needs of, and provision for, older people in Newport.	In Progress	In Progress	01/04/2018	31/03/2020		due in May 2019, may offer potential lder persons' housing needs.			
5.04	Review information on private sector housing in Newport.	To be Commenced	To be Commenced	01/04/2019	31/03/2020		t pressures and issues in the private pact on levels of housing need in the			
5.05	Review of the Empty Homes Strategy.	In Progress	In Progress	01/04/2018	31/03/2020	New Action Plan completed for consideration				
5.06	Review of the Home Options Newport policy for access to affordable housing.	To be Commenced	Complete	01/04/2018	31/03/2019	and recommendations in between NCC and housing a	'			
5.07	Contribute to implementation of the council's Independent Living Strategy	Complete	Complete	01/04/2018	30/09/2018	The Independent Living Str completed.	ategy has now been signed off and			

Objective	e 5		Enhance community wellbeing through improved housing offer.				
Corporate Plan Objective			We will improve the housing offer in Newport by enhancing housing options which allow people to live independent and fulfilled lives, promoting better knowledge and understanding of housing options and services and ensuring that homes in Newport are safe and healthy, with easy access to quality green space. This objective relates to: The councils wellbeing objectives; Build cohesive and sustainable communities; Enable people to be healthy, independent & resilient; The corporate plan action area of Resilient communities Welsh Government's target to deliver 20,000 affordable homes in four years, 5,000 to be empty homes returned to use. Well-being Objective 3 – To enable people to be healthy, independent and resilient Well-being 4 – To build cohesive and sustainable communities Modernised Council Resilient Communities				
Mid-Year	Action Status		3/11 - Complete		n Progress	0/11 - Stopped	2/11 – To be commenced
End of Ye	ear Action Status		6/11 - Complete		n Progress	0/11 - Stopped	1/11 – To be commenced
Action Number	Action	Mid-Year Position	End of Year Status (Complete / In Progress / On Hold)	Start Date	Anticipated Completion Date		of Year Update
5.08	Draft an Adaptations Policy and associated procedures.	In Progress	In Progress	01/04/2018	31/03/2020	delivery of housing adaptat of 'A Resilient Wales'. For facilitated a training event was attended by officers for Government, in order to inf	
5.09	Finalise and publish, with partner authorities, the Gwent Regional Homelessness Strategy.	In Progress	Complete	01/04/2018	31/03/2019	have been developed and range of objectives, such practice in homelessness planning, commissioning a support services more fully to increase information-sha this would benefit service undevelopment of the region exemplify the 5 ways of objectives, focusing on	nal strategy and local action plans f working by identifying long-term homelessness prevention, involving ag action plans, and collaborating
5.10	Review and remodelling of housing loan schemes.	In Progress	Complete	01/04/2018	31/03/2019	New Housing Improvement Community Banking F improvement loans in Ne	Loans Policy adopted. Robert Owen und Ltd administering housing ewport for owner-occupiers from 1 scheme for landlord/developer loans
5.11	Implement Welsh Language standards in the DFG work stream.	Complete	Complete	01/04/2018	30/09/2018	Meeting Welsh Language	standards supports the well-being lture and thriving Welsh language'.

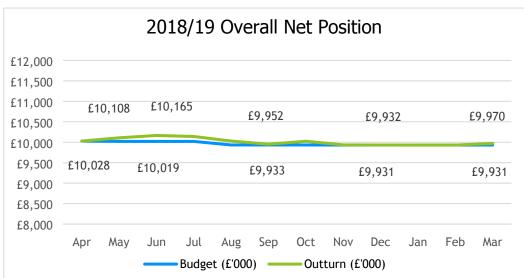
Objective	bjective 6 Promote the decarbonisation of our operations and support sustained by the programmes.								
Descripti	on		This objective relates to Promote economic growth and regeneration whilst protecting the environment; Enable people to be healthy, independent & resilient; Corporate plan action areas: Aspirational people; Resilient communities; Modernised council.						
Corporate Plan Objective			environment Well-being Objective Aspirational People	Well-being Objective 2 – To promote economic growth and regeneration whilst protecting the environment Well-being Objective 3 – To enable people to be healthy, independent and resilient Aspirational People Resilient Communities					
	Action Status		0/6 - Complete		Progress	0/6 - Stopped	1/6 – To be commenced		
Action Number	ear Action Status Action	Mid-Year Position	1/6 - Complete End of Year Status (Complete / In Progress / On Hold)	5/6 - ir Start Date	Anticipated Completion Date				
6.01	Finalise and publish the council's Carbon Management Plan.	To be Commenced	In Progress 01/10/2018 31/12/2019 proposal to Cabinet Member						
6.02	Review proposed housing developments for access to public transport.	In Progress	To Progress 01/04/2019 21/02/2020 to contribute to long-term go		n the development process, in order n goals for sustainable travel and support the vision of a 'Globally				
6.03	Review the council's Asset Management Plan and performance of the Norse Joint Venture.	In Progress	Complete	01/04/2018	31/03/2019	The strategic Asset Management Plan has been approved			
6.04	Comply with the new General Data Protection Regulation (GDPR).	In Progress	In Progress	01/04/2018	31/03/2020	Privacy Notices for individual services have been submitted addition to corporate website			
6.05	Maintain Fairness & Equalities Impact Assessments (FEIAs) for existing and new policy.	In Progress	In Progress	01/04/2018	31/03/2020				
6.06	Investigate opportunities to improve domestic energy efficiency and relieve fuel poverty in Newport.	In Progress	In Progress	01/04/2018	31/03/2020	potential project areas, in c	process of considering a number of collaboration with Welsh Government of deliver long-term energy goals.		

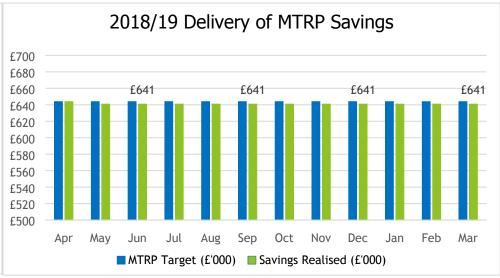
Regeneration, Investment & Housing Performance Measures 2018/19

PI Result vs PI Target Definition		On Target			Short of Target (15% Tolerance)	Off Target (Over 15%Tolerance)
Performance Direction Definition (Based upon the performance from the previous reporting period)	Perfor	mance has I	mproved		Performance has Declined	Performance is the same
Performance Measure (National / Local / Management Information)	Link To Service Plan Objective(s)	Q2 Result	2018/19	2018/19 Target	2017/18 Position	Service Area Comment (For Performance Indicators not meeting their targets)
National – Percentage of households for whom homelessness was prevented.	Objective 5	54%	54%	52%	57%	
Quarterly National – Percentage of empty properties brought back into use. Half Yearly	Objective 5	0.2%	0.6%	0.5%	1.3%	The number of successful interventions has fallen due to pressure on services.
National – Number of new homes created as a result of bringing empty properties back into use	Objective 5	12	21	18	22	
National – Average number of calendar days to deliver a Disabled Facility Grant Half Yearly	Objective 5	178	201	192	174	
National – Percentage of all planning applications determined in time. Quarterly	Objective 1	84.7%	87.5%	85%	89%	
National — Percentage of planning appeals dismissed. Quarterly	Objective 1	81%	75.7%	65%	60.8%	
National - Number of additional affordable housing units delivered per 10,000 households. Half Yearly	Objective 5	7.88 units	18.76 units	12 units	Not Applicable	
National – Percentage of quality indicators (with targets) achieved	Objective 3	N/A	75%	80%	Not Applicable	This is the first year that the performance measure has been in place. With the

PI Result vs PI Target Definition	On Target				Short of Target (15% Tolerance)	Off Target (Over 15%Tolerance)
Performance Direction Definition (Based upon the performance from the previous reporting period)	Performance has Improved				Performance has Declined	Performance is the same
Performance Measure (National / Local / Management Information)	Link To Service Plan Objective(s)	Q2 Result	2018/19	2018/19 Target	2017/18 Position	Service Area Comment (For Performance Indicators not meeting their targets)
by the library service Annual						introduction of the new Neighbourhood this will improve performance in 2019/20

Regeneration Investment & Housing Finance Analysis





Summary Revenue Budget Position 2018/19					
Service Area	Deficit / (Underspend)				
Development Services	50				
Housing	(66)				
Community Regeneration	(55)				
Culture & Heritage	44				
Integrated property Unit	66				